

## Global Contacts for PC SpectraSensors Gas Analytical Instrumentation

### TDLAS, Kaiser Raman Optograf, QF Analyzers

#### Sales Support & Applications Engineering

When submitting purchase orders for analyzers, repairs or spare parts, please email: [orders.pcs@endress.com](mailto:orders.pcs@endress.com)  
 For quotations, order/project status, expediting, please contact the person listed below that corresponds to your world region.  
 For all other general inquiries, please email: [sales.pcs@endress.com](mailto:sales.pcs@endress.com)

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 Houston, TX

- Application feasibility evaluation
- Solutions technical support and product development
- Management matters regarding sales support
- Technical sales support for Endress+Hauser Sales Center and Distributors

In my absence please contact Jorge Jones.



Justin Hall  
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 Houston, TX

- Support for United States and Canada
- For quotes regarding analyzers, solutions, factory repair and spare parts
- Products: SS500, SS2000, e-series, OXY5500

In my absence please contact Michael Singletary.



Nathan Diosdado  
 Sales Support  
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 Houston, TX

- Support for South & Latin America, India, Europe, Africa
- For quotes regarding analyzers, solutions, factory repair and spare parts
- Products: Optograf, SS2100

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Jules Reed  
 Sales Support Engineer  
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 Houston, TX

- For quotes regarding analyzers and solutions
- Products: TDL and Optograf



<p>Veronica Santamaria Order Entry Coordinator Direct +1 713 300 2701 <a href="mailto:veronica.santamaria@endress.com">veronica.santamaria@endress.com</a> <a href="mailto:sales.pcs@endress.com">sales.pcs@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Order entry for analyzers, solutions and service</li> <li>▪ Orders and project backup for all regions</li> </ul> <p>In my absence contact Michael Singletary.</p>	
<p>Kristyn Schattle SRO Coordinator/Office Administrator Direct +1 713 300 2713 <a href="mailto:kristyn.schattle@endress.com">kristyn.schattle@endress.com</a></p>	<ul style="list-style-type: none"> <li>▪ Responsible for all service orders globally</li> <li>▪ Includes factory repairs, part orders, field services</li> </ul>	
<p><b>Factory Technical Service</b></p> <p>For post sales, technical inquiries, please email: <a href="mailto:techsupport.pcs@endress.com">techsupport.pcs@endress.com</a> Your inquiry will be routed to the first available person listed below.</p>		
<p>Mohamad Dabboussi Global Service Manager Direct +1 909 948 4123 Mobile +1 909 908 9228 <a href="mailto:mohamad.dabboussi@endress.com">mohamad.dabboussi@endress.com</a> <a href="mailto:techsupport.pcs@endress.com">techsupport.pcs@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Supports global areas</li> <li>▪ Management matters relating to global technical service and training</li> </ul> <p>In my absence please contact Andy Brown or Kevin Schoubroek.</p>	
<p>Andy Brown Technical Support Specialist Direct +1 713 300 2703 Mobile +1 832 289 3279 <a href="mailto:andy.brown@endress.com">andy.brown@endress.com</a> <a href="mailto:techsupport.pcs@endress.com">techsupport.pcs@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Supports global areas</li> <li>▪ Factory technical support</li> <li>▪ Commissioning and start-up, SAT, field repairs</li> <li>▪ Service training</li> </ul> <p>In my absence please contact Mohamad Dabboussi.</p>	
<p>Kevin Schoubroek Technical Support Engineer Direct +1 713 300 2710 Mobile +1 832 239 2874 <a href="mailto:kevin.schoubroek@endress.com">kevin.schoubroek@endress.com</a> <a href="mailto:techsupport.pcs@endress.com">techsupport.pcs@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Supports global areas</li> <li>▪ Factory technical support</li> <li>▪ Commissioning and start-up, SAT, field repairs</li> <li>▪ Service training</li> </ul> <p>In my absence please contact Mohamad Dabboussi.</p>	
<p>Wizmanidzal Mahmood Technical Support Engineer Direct +60 37 843 3888 Mobile +60 19 383 1403 <a href="mailto:wizmanidzal.mahmood@endress.com">wizmanidzal.mahmood@endress.com</a> <a href="mailto:techsupport.pcs@endress.com">techsupport.pcs@endress.com</a> Selangor, Malaysia</p>	<ul style="list-style-type: none"> <li>▪ Supports Asia-Pacific</li> <li>▪ Factory technical support</li> <li>▪ Commissioning and start-up, SAT, field repairs</li> <li>▪ Service training</li> </ul> <p>In my absence please contact Mohamad Dabboussi.</p>	

Acquisition Support		
<p>Greg Lankford Director, Business Development, Americas</p> <p>Direct +1 713 300 2723 Mobile +1 281 630 9396 <a href="mailto:greg.lankford@endress.com">greg.lankford@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Sales support and project acquisition with focus on North America</li> <li>▪ Area management business development, Americas</li> <li>▪ Natural Gas, LNG, Refining, and Petrochemical industries</li> </ul> <p>In my absence please contact Jorge Jones.</p>	
<p>Peter van Vuuren Business Development, Optograf</p> <p>Direct +1 713 300 2710 Mobile +1 713 492 6136 <a href="mailto:peter.van-vuuren@endress.com">peter.van-vuuren@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Business development and sales support for Kaiser Optograf analyzers and solutions</li> </ul> <p>In my absence please contact Scott Sutherland.</p>	
Product Management & Marketing Communications Support		
<p>Samuel Miller Director, Product Management</p> <p>Direct +1 909 948 4106 Mobile +1 909 979 4677 <a href="mailto:sam.miller@endress.com">sam.miller@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Marketing and technical sales support of TDLAS, QF analyzers and solutions for Natural Gas industry</li> <li>▪ Natural Gas Applications support</li> <li>▪ Product planning and development of TDLAS and QF analyzers</li> </ul> <p>In my absence please contact Jorge Jones or Linda Meyers.</p>	
<p>Linda Meyers Product Line Manager, Process Industries</p> <p>Direct +1 909 948 4120 Mobile +1 909 282 8441 <a href="mailto:linda.meyers@endress.com">linda.meyers@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Technical Marketing for gas analyzers and analyzer systems</li> <li>▪ Technical product support of gas analyzers for O&amp;G and Chemical industries</li> <li>▪ SAP, KMAT and Master Pricing for gas analyzer products</li> </ul> <p>In my absence please contact Sam Miller.</p>	
<p>Scott Sutherland Product Line Marketing Manager Optograf</p> <p>Direct +1 713 300 2762 Mobile +1 832 316 0558 <a href="mailto:scott.sutherland@endress.com">scott.sutherland@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Marketing and technical sales support of Kaiser Optograf analyzers and solutions</li> <li>▪ Applications support</li> </ul> <p>In my absence please contact Sam Miller.</p>	
<p>Sara Taghizadeh Product Manager</p> <p>Direct +1 909-948-4175 Mobile +1 909 701 6701 <a href="mailto:sara.taghizadeh@endress.com">sara.taghizadeh@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Technical Marketing for gas analyzers and analyzer systems</li> <li>▪ Technical product support of gas analyzers for O&amp;G and Chemical industries</li> <li>▪ TSP support</li> </ul> <p>In my absence please contact Sam Miller.</p>	

<p>Helen Denning Marketing Communications Manager Direct +1 909 948 4126 Mobile +1 909 644 9515 <a href="mailto:helen.denning@endress.com">helen.denning@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Brochures, application notes, data sheets</li> <li>▪ PR, advertising, e-marketing</li> <li>▪ Website, social media and email campaigns</li> <li>▪ Brand guidelines</li> <li>▪ Tradeshow support</li> <li>▪ spectator and spectrascope newsletters</li> </ul> <p>In my absence please contact Sam Miller.</p>	
<p><b>Shipping Support</b></p>		
<p>Jon Falabrino Materials Manager Direct +1 909 948 4121 <a href="mailto:jon.falabrino@endress.com">jon.falabrino@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Logistics management and support</li> <li>▪ For order status and expedite requests, contact Sales Support</li> </ul> <p>In my absence, please contact Herman Porter.</p>	
<p>Herman Porter Warehouse Manager Direct +1 909 948 2329 <a href="mailto:herman.porter@endress.com">herman.porter@endress.com</a> Rancho Cucamonga, CA</p>	<ul style="list-style-type: none"> <li>▪ Shipping and Receiving</li> <li>▪ Export compliance</li> <li>▪ For order status and expedite requests, contact Sales Support</li> </ul> <p>In my absence please contact Jon Falabrino.</p>	
<p><b>Senior Level Support</b></p>		
<p>John Schnake Corporate Director Process Analyzers Endress+Hauser, General Manager SpectraSensors Phone: +1 317 535 1365 Mobile: +1 317 242 8642 <a href="mailto:john.schnake@endress.com">john.schnake@endress.com</a> Greenwood, IN</p>	<ul style="list-style-type: none"> <li>▪ Extraordinary matters for any function with regards to gas analyzers and solutions</li> </ul>	
<p>Jorge Jones SpectraSensors Chief Marketing &amp; Business Development Officer Direct +1 713 300 2720 Mobile +1 713 454 3131 <a href="mailto:jorge.jones@endress.com">jorge.jones@endress.com</a> Houston, TX</p>	<ul style="list-style-type: none"> <li>▪ Extraordinary matters for marketing, business development, sales support, technical service and gas analytical solutions</li> </ul>	