

Quality Policy

Dedication to quality and continuous quality improvement is a priority at SpectraSensors. It is the objective of SpectraSensors to produce product and provide services and solutions of the highest customer value in the most cost-effective manner.

Customer satisfaction is our highest priority. Each employee in our organization shares the responsibility for providing the highest level of quality, reliability and customer service.

Quality includes all aspects of our work. We strive to gain and keep satisfied customers by providing trouble-free and reliable products with competent customer service and support in a timely manner.

In the procurement of goods and services, we look for partnerships with suppliers that apply the same principles of quality assurance and continuous quality improvement.

The quality assurance system supporting this policy statement is based on ISO9001.